

## Other Government Support

There are more issues in the workplace than Employment Standards legislation covers. Many times employers and employees ask questions that are better answered by another government agency or department.

### **Who do employers and employees contact with concerns about safety in the workplace?**

The Workplace Safety and Health Division is responsible for protecting the health and safety of workers on the job, and protecting the public from unsafe building equipment. It also licenses tradespeople in the province.

The Workplace Safety and Health Division focuses on prevention to reduce workplace and public hazards through education, training, working with employers and employees and inspections or investigations.

Contact Workplace Safety and Health staff at:

Workplace Safety and Health Division  
200–401 York Avenue  
Winnipeg, MB R3C 0P8  
Phone: 204–945–3446  
Toll free 1–800–282–8069  
Web: [www.gov.mb.ca/labour/safety/](http://www.gov.mb.ca/labour/safety/)

### **Who do employers or employees contact when someone is hurt at work?**

Appropriate medical attention should be called for immediately. Then, employers should call the Workers Compensation Board (WCB). The WCB is a workplace injury and disability insurance program for workers and employers, paid for by employers.

Contact WCB staff at:

The Workers Compensation Board of Manitoba  
333 Broadway  
Winnipeg, MB R3C 4W3  
Phone: 204–954–4321  
Toll free in Canada 1–800 362–3340  
E-mail [wcb@wcb.mb.ca](mailto:wcb@wcb.mb.ca)  
Web: [www.wcb.mb.ca](http://www.wcb.mb.ca)

## **Who do employees contact for help with a decision from the Workers Compensation Board?**

The Worker Advisor Office provides free, confidential advice, help and in some cases, representation to workers and/or their dependants who have claims with the Workers Compensation Board. The Worker Advisor Office is not part of WCB.

Contact Worker Advisor Office staff at:

Worker Advisor Office  
Room 406 – 401 York Avenue  
Winnipeg, MB R3C 0P8  
Phone: 204-945-5787  
Toll free in Manitoba 1-800-282-8069  
Web: [www.gov.mb.ca/labour/standards/wao/](http://www.gov.mb.ca/labour/standards/wao/)

## **Who do employers or employees contact with questions about discrimination or human rights?**

The Manitoba Human Rights Commission protects people from many types of discrimination, including in the workplace. The Human Rights Code basically says that a person cannot be discriminated against because of their race, age, disability, religion or another group stereotype.

Contact Human Rights staff at:

Manitoba Human Rights Commission  
7th Floor-175 Hargrave Street  
Winnipeg, MB R3C 3R8  
Phone: 204-945-3007  
Toll free 1-888-884-8681  
E-mail: [hrc@gov.mb.ca](mailto:hrc@gov.mb.ca)  
Web: [www.gov.mb.ca/hrc/](http://www.gov.mb.ca/hrc/)

## **Who do employers or employees contact about on collective bargaining, unfair labour practices or lack of union representation?**

The Manitoba Labour Board settles labour relations disputes between employers, employees and unions, helping them communicate and work toward agreement. The board is also the final level of appeal for decisions made by the Employment Standards Branch. The board tries to mediate disputes, but also has a formal process similar to a court, where it hears arguments from the employers, employees or unions. Generally the board's decision is the final level of appeal.

Contact The Manitoba Labour Board staff at:

Manitoba Labour Board  
500 – 175 Hargrave Street  
Winnipeg, Manitoba R3C 3R8  
  
Phone: 204-945-3783

E-mail [mlb@gov.mb.ca](mailto:mlb@gov.mb.ca)  
Web: [www.gov.mb.ca/labour/labbrd/](http://www.gov.mb.ca/labour/labbrd/)

## **Who do employers and employees working under federal jurisdiction contact about employment standards?**

There are some workplaces that fall under the jurisdiction on the federal government. For more information see the [Who is covered by Employment Standards](#) page. Federal employment standards legislation is enforced by the Canada Labour Program.

Contact Canada Labour at:

Canada Labour Program  
391 York Avenue  
Winnipeg, MB R3C 0P4  
Phone: 204-983-6375  
Toll free 1-800-641-4049

Mail:  
P.O. Box 8850  
Winnipeg, MB R3C 3E6

## **Who do employers and employees contact about employment insurance and records of employment?**

Employment Insurance provides temporary financial help for unemployed Canadians while they look for work or upgrade their skills. Canadians who are sick, pregnant or caring for a newborn or adopted child, as well as those who must care for a family member who is seriously ill with a significant risk of death, may also be assisted by Employment Insurance.

Contact Employment Insurance staff at:

Employment Insurance  
391 York Avenue  
Winnipeg, MB R3C 0P4  
Toll free: 1-800-206-7218

Mail:  
P.O. Box 8850  
Winnipeg, MB R3C 3E6

Web: [www1.servicecanada.gc.ca/en/ei/menu/eihome.shtml](http://www1.servicecanada.gc.ca/en/ei/menu/eihome.shtml)

## **For more information contact Employment Standards:**

Phone: 204-945-3352; or toll free in Canada 1-800-821-4307

Fax: 204-948-3046

E-mail: [employmentstandards@gov.mb.ca](mailto:employmentstandards@gov.mb.ca)

Website: [www.manitoba.ca/labour/standards](http://www.manitoba.ca/labour/standards)

This is a general overview and the information used is subject to change. For detailed information, please refer to current legislation including *The Employment Standards Code* and *The Worker Recruitment and Protection Act*, or contact Employment Standards to ask for advice.

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