

Manitoba Flood Recovery Program

Helping “Hard-hit” Communities Recover

If your primary residence was damaged by flooding between **June 6 and July 1, 2026**, you may be eligible for financial assistance through the Manitoba Flood Recovery Program (MFRP).

MFRP helps **homeowners and tenants** recover from flood damage when **available insurance was not purchased or is not adequate to cover the entire repair cost**. The program supports **basic and essential recovery needs** so residents can return their homes to a safe and functional condition. The MFRP is intended to be a one-time program in response to historical flooding events, and no similar program may be available for future flooding events.

A list of eligible hard-hit communities can be found at www.gov.mb.ca/mfrp. You can also ask your local authority.

Please note: Organizations (farms/businesses/non-profits), secondary properties (cottages/vacation properties) and local authorities are not eligible. Property owners located outside of the determined "hard-hit" communities are also not eligible.

How to Apply

Step 1: Check if You Have Already Applied

If you previously submitted a **Disaster Financial Assistance (DFA)** application or completed an application at an in-person information session, you do **not** need to apply again. Your application has been transferred to MFRP.

Step 2: Submit an Application

If you have not applied, you can:

- Apply online at www.gov.mb.ca/mfrp
- Attend an in-person information session.
 - The in-person information session schedule can be found online at www.gov.mb.ca/mfrp
- Request an application by email or mail: mfrp@gov.mb.ca
- Contact your local authority for assistance

Step 3: Submit Required Documents

Homeowners	Tenants
• Most Recent Property Tax Bill • Insurance Declaration Form • MFRP Waiver and Consent Form	• Rental Agreement • Insurance Declaration Form • MFRP Waiver and Consent Form

Send documents to mfrp@gov.mb.ca and include your full name in the email subject line.

Please Note: All documents can be found online at www.gov.mb.ca/mfrp

Step 4: Receive Your Claim Number

- After applying, you will first receive a 6-digit confirmation number.
- Once your application is processed, you will receive a 9-digit claim number (e.g., 200 XXX XXX). This may take a few weeks.
- Once you receive your claim number, send additional documentation to mfrp@gov.mb.ca and include your claim number in the subject line.

Step 5: Submit Supporting Documentation

Provide as much supporting documentation as possible, including:

- Insurance claim information
- Labour and equipment use records
- Receipts, invoices, estimates, and proof of payment
- Photos of flood damage
- List of damaged rooms (noting whether each room is finished or unfinished)

Photo Tips:

- Take 1–2 photos showing the highest water level reached.
- Take at least one photo of each damaged room.
- Match room names to photo numbers whenever possible.

What May Be Covered?

In general, assistance for damaged contents is provided based on the **average replacement cost of a basic item**, not the original purchase price or the cost of a high-end replacement.

MFRP may provide assistance for:

- Emergency measures such as sandbagging
- Temporary accommodations, meals, and transportation
- Temporary pet care expenses
- Flood clean-up, debris removal, and mould remediation
- Repairs to damaged drywall, flooring, carpet, and baseboards
- Essential household items such as appliances, furniture, and clothing
 - MFRP assists with appliances and contents at average rates and prices. For example, to replace a damaged freezer, you would receive a maximum of \$670.00.
- Mental health supports related to the flood
- Approved flood mitigation measures

MFRP does not provide assistance for:

- Secondary residences such as cottages or vacation properties
- Luxury items and collectibles such as artwork, high-end furnishings or gaming computers
- Swimming pools, hot tubs, and saunas
- Private roads, recreational trails, lawns, gardens, and fences
- Routine seasonal preparedness activities or regular property maintenance

Important Information About Payments

- Payments may be based on photos, receipts, invoices, contractor estimates and other supporting documents.
- An in-person inspection may not be required.
- A Recovery Advisor will be assigned to assist you throughout the claim process.
- A deductible of **\$2,500 or 20% of the approved payment (whichever is greater)** applies to all claims and is deducted from your initial payment.

Need Help?

Manitoba Flood Recovery Program

Phone: 204-945-3050

Toll-Free: 1-888-267-8298

Email: mfrp@gov.mb.ca

Website: www.gov.mb.ca/mfrp

For the latest information and program updates, visit: www.gov.mb.ca/mfrp