Date

Full Name of Customer

Address

City of XXX, MB X#X #X#

Dear Customer Name,

**Re:** Lead Test Results for Residential Water Services – Elevated Lead Levels

Thank you for participating in the City of [Name] 2022 Residential Lead Testing Program.

**The results of your water sample collected from your address on [date] indicate that the lead levels are above the guideline level**.

In accordance with Health Canada’s Guidelines for Canadian Drinking Water Quality, lead levels should not exceed 0.005 mg/L. The lead concentration of the Random Daytime (RDT) sample collected from your address was **XX mg/L**, which exceeds the recommended level.The Certificate of Analysis showing your results is attached to this letter.

**Why should I be concerned about an elevated lead in drinking water result?**

Lead exposure can have effects on intellectual development and behaviour of children, even at low levels. Other health effects, such as increases in blood pressure and reduced kidney function have also been associated with relatively low levels of lead exposure.

Lead levels at the tap can vary throughout the day, depending on water use. Water that has been sitting in the plumbing for a long time (e.g., overnight or during the work day) may contain lead.

**What should I do when I get an elevated lead result?**

Follow up water testing is recommended. An elevated RDT needs to be followed by a test after flushing to see if levels can be brought down by flushing. **The City will be in**

**contact with you shortly to schedule follow-up testing**.

**How do I reduce the lead in my drinking water?**

Homes with infants, children, or pregnant women should consider immediate action to reduce lead in drinking water while waiting for the next set of test results.

Immediate actions include:

* using an alternate water source of water (e.g., bottled water) for drinking, preparing infant formula and food, and/or
* buying a low-cost filter to reduce lead (e.g. models that fit on the tap or pitcher-type models). Be sure to read the instructions on the water filter to assure that it does reduce lead levels. Not all water filters remove lead.

Boiling the water will not reduce lead levels. Increased lead in drinking water is only a concern if swallowed. It is safe to shower, bathe, wash dishes, and clean clothes using tap water with higher lead levels.

For more information on reducing lead in your drinking water Manitoba’s Quick Guide for Reducing Lead Exposure after Testing is attached for your convenience. It is also available at [www.gov.mb.ca/sd/pubs/water/drinking\_water/quickguide\_reducing\_lead\_exposure.pdf](http://www.gov.mb.ca/sd/pubs/water/drinking_water/quickguide_reducing_lead_exposure.pdf).

**Where can I go for more information about lead in my drinking water?**

City of [Name] website [Link] has details on the lead in drinking water testing program and the Province of Manitoba website provides additional details on lead in drinking water: <https://www.gov.mb.ca/sd/water/drinking-water/lead/index.html>

If you have any questions regarding your test results, please email [contact name/municipal office] or call 204-[###-####].

Sincerely,

City representative

Attachments