

Consumer Protection & Government Services

Automobile Injury Compensation Appeal Commission 301-428 Portage Avenue, Winnipeg, MB R3C 0E2 T 204-945-4155 Toll Free 1-855-548-7443 F 204-948-2402

Email autoinjury@gov.mb.ca www.manitoba.ca

	Notice of Appeal						
Contact Information: First Name Daytime phone number		Last Name					
		Alternate phone number	Email address				
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Number	Street Name	Street type	Unit number	P.O. Box			
City/Town/M	lunicipality	Province/State	Postal/Zip code	Country			
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YOU ARE REQUIRED TO NOTIFY THE COMMISSION IN WRITING IF YOUR CONTACT INFORMATION OR ADDRESS CHANGES.

Appeal Information:			
Date of MPIC Internal Review Decision	MPIC Internal Review Decision Number	Date of Acci	dent
I do not agree with MPIC's dec	ision for the following reason(s):	
Additional Appeal(s):			
I have additional appeal(s) to lis	st: □ Yes □ No		
If yes, please provide on a separate p	iece of paper using the format above a	and attach to this form.	
Representation:			
Will someone else be represent	ting you? ☐ Yes ☐ No		
If yes, please indicate who that wi	ll be:		
☐ Lawyer (please provide the name	of the lawyer and the law firm):		
☐ Family Member ☐ Advocate	te		
☐ Claimant Adviser Office: I reques	st that the Commission forward my ap	plication to the Claimant $ ho$	Adviser Office.
	you hereby authorize that the repote that the Commission will comand not with you.		•
Representative Information (if	applicable, provide your repres	sentative's contact in	formation):
First Name	Last Name		ŕ
Daytime phone number	Alternate phone number	Alternate phone number Email address	
Representative Mailing Address			
Number Street Name	Street type	Unit number	P.O. Box
City/Town/Municipality	Province/State	Postal/Zip code	Country

Mediation

Mediation is an informal and confidential process in which a neutral third party (the Mediator) helps the parties to resolve issues in dispute. By helping to clarify issues, the Mediator will work with both parties to find solutions that are agreeable to both parties.

Mediation is offered by the Automobile Injury Mediation (AIM) office. For more information on the services provided by AIM please see page 4.

In addition to proceeding with this appeal at the Commission, I request the option of Mediation. I consent to the Commission providing documents related to this appeal to the Automobile Injury Mediation Office for the purpose of mediation of this appeal. I understand that by agreeing to mediation, I am not giving up my right to appeal.

I request the option of Mediation	□ Yes □ No
Supporting Documents:	
If available, please include a copy of	your MPIC Internal Review Decision.
•	vided, if additional documents are required from you, AICAC staff on provided in the Contact Information section of this form.
☐ By checking this box I declare	e that:
· ·	Notice of Appeal is true in every respect njury Compensation Appeal Commission if there are any changes appeal
Signature:	Date:

If you need assistance completing this form, please call AICAC at (204) 945-4155 or toll free at 1 (855) 548-7443.

This information is collected under the authority of the Manitoba Public Insurance Corporation Act. This information is used for the purposes of conducting the appeal hearing and arriving at a decision.

MEDIATION INFORMATION

What is Mediation?

Mediation is an informal and confidential process in which a neutral third party (the Mediator) helps the parties to resolve issues in dispute. By helping to clarify issues, the Mediator will work with both parties to find solutions which are agreeable to both parties.

What Cases Are Not Eligible for Mediation?

Any matter which involves the appeal of an issue relating to s. 160 (a) of the Manitoba Public Insurance Act will not be eligible for mediation. This shall include any matter where s. 160 (a) is the only issue on appeal as well as any matter where there are a number of issues on appeal including a s. 160 (a) issue.

Who is the Mediator?

The Mediator is <u>independent</u> of Manitoba Public Insurance ("MPI") and the Automobile Injury Compensation Appeal Commission ("The Commission"). The Mediator does not take sides. The Mediator does not impose a decision.

The Mediation Process

There are two steps to the mediation process:

Pre-Mediation Meeting: The Mediator will meet with each party <u>separately</u> before the mediation session. During your pre-mediation, no one from will attend. Everything discussed between you and the Mediator is confidential. The Mediator will clarify the issues to ensure that your view is understood and will discuss what you hope to achieve at mediation in light of MP I legislation.

Mediation Session: Both parties will be present at this meeting. The Mediator sets an atmosphere in which each party has a chance to be heard. Each party is given the Qpportunity to describe the issues from their perspective, as well as their needs and goals. The Mediator helps define the areas of disagreement as well as consensus and explore possible solutions. The Mediator assists the parties in reaching their own agreement. The discussions that take place during mediation are confidential.

When does Mediation take place?

Mediation will occur after a Notice of Appeal of an Internal Review Decision has been filed and well before your appeal hearing is scheduled.

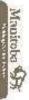
What happens after Mediation?

If the issues are resolved, the Mediator prepares an Agreement that is binding on both parties. For any issues that are not resolved at mediation, you may continue with your appeal to The Commission. The Commission is not informed of what was discussed at mediation. <u>Advantages of Mediation</u>

- Informal, Respectful Process: Mediation promotes respectful communication
- No Cost: Mediation is provided at no cost to you
- Protects Privacy: Mediation is confidential

Office Adviser





What is the Claimant Adviser Office?

Appeal Commission, want to appeal Manitoba Public Insurance office has been created to help people who Commission (the Appeal Commission). This decisions about bodily injury claims to the Manitoba Public Insurance Corporation and the Automobile Injury Compensation Appeal office, completely independent from the The Claimant Adviser Office is an advocacy

claim decision has been issued in writing by Office is only available after a bodily injury the Manitoba Public Insurance Corporation's Internal Review Office. The assistance of the Claimant Adviser

Appealing a bodily injury claim decision

dedsion. apply in writing for an internal review of the Manager's decision you have 60 days to If you are not satisfied with the Case

to file a Notice of Appeal with the Appeal Office's written decision, you have go days can help you do this Commission, The Claimant Advisor Office If you disagree with the Internal Review

What services does the Claimant Adviser Office offer?

A Claimant Adviser can:

- explain how the Manitoba Public your bodily injury claim insurance Act and regulations apply to
- help you appeal to the Appeal Commission
- advise about the details of the appeal process and evidence needed

- carry out investigations and inspections
- obtain expertopinions
- represent you during your appeal hearing

The Claimant Adviser Office

- is fully accessible to people with disabili-1105.
- keeps your personal information strictly confidential.

Is there a fee for service:

Charge. Claimant Adviser Office services are free of

charges exceed limits payable by Manitoba Public Insurance. Clients may need to pay for additional med ical reports required for an appeal, if the

How can I contact the Claimant Adviser Office?

Winnipeg, Manitoba R3CoC4 200-330 Portage Ave. Claimant Adviser Office

Proner 945-7413

Deaf Access Line TTY: 1-800-855-0511 Toll-free: 1-800-282-8069, ex 7413

9483357

E-mail:

cao@gov.mb.ca.

8:30 a.m. to 4:30 p.m Monday to friday

Hours