

To : Stars of Promise Inc.			
Centre/Home Name : Stars of Promise Inc.			
Location : 114 – 1100 Concordia Avenue		Facility No.: 1024	
Winnipeg, Manitoba		Postal Code : R2K4B8	
Licence No. : 96611	Dated : March 22, 2018	For the period from : April 1, 2018	to : March 31, 2019

THIS ORDER REQUIRES COMPLIANCE WITH THE FOLLOWING REGULATIONS :

Regulation Number	Violation	Required Compliance Date
	<p>WHEREAS it has been reported to Early Learning and Child Care (ELCC) Program that an incident occurred on November 28, 2018 at Stars of Promise Inc. (the Centre) whereby a three-year old preschool child, was left inside the building during an emergency evacuation drill of the Centre. The remaining children and staff safely evacuated from the Centre.</p> <p>According to the Centre staff's incident reports and the Centre Director's review of the Centre's video monitor, the emergency evacuation began at approximately 10:15 a.m. on Wednesday November 28, 2018. Children were evacuated out of the building using multiple exit routes and returned inside, using one main door, at 10:20 a.m.</p> <p>At approximately 11:00 a.m. while children were dressing to go outdoors, Centre staff noticed the three-year old child's winter clothing still in a locker. The preschool child however, was unaccounted for.</p> <p>Several minutes later, the three-year old child was located in a locked hallway, along one of the emergency evacuation routes.</p>	

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Child Care Co-ordinator :	Lisa Ludwig
Address :	210 – 114 Garry Street, Winnipeg Manitoba
Phone Number :	204-795-6998

**THIS ORDER MUST BE CLEARLY
 POSTED FOR THE INFORMATION OF
 ALL PARENTS**

A/Director – Early Learning and Child Care:

Date: December 12, 2018

Ruth Hebert for Michelle Stephen-Weiss

To : Stars of Promise Inc.			
Centre/Home Name : Stars of Promise Inc.			
Location : 114 – 1100 Concordia Avenue		Facility No.: 1024	
Winnipeg, Manitoba		Postal Code : R2K4B8	
Licence No. : 96611	Dated : March 22, 2018	For the period from : April 1, 2018	to : March 31, 2019

THIS ORDER REQUIRES COMPLIANCE WITH THE FOLLOWING REGULATIONS :

Regulation Number	Violation	Required Compliance Date
Act s. 3(1)	AND WHEREAS , the licensee fails to meet The Community Child Care Standards Act and Manitoba Regulation 62/86 as hereinafter provided. 3(1) Every person providing child care shall at all times provide an environment that is conducive to the health, safety and well-being of the children.	
5.2	And Manitoba Regulation 62/86 (the "Regulation") sections: 5.2 Every licensee shall ensure that all staff of the child care centre (a) ... (b) comply with the code of conduct and safety plan.	
8(1)	8(1) Every licensee shall ensure that children attending the child care centre are supervised at all times.	
8(1.1)	8(1.1) The licensee shall ensure that the supervision referred to subsection (1), whether direct supervision or indirect supervision, (a) protects the health and safety of each child; and (b) is appropriate to each child's developmental age.	

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Phone Number :	204-795-6998

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A/Director – Early Learning and Child Care:

Date: December 12, 2018

Ruth Keeler for Michelle Stephen-Weiss

To : Stars of Promise Inc.			
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Winnipeg, Manitoba		Postal Code : R2K4B8	
Licence No. : 96611	Dated : March 22, 2018	For the period from : April 1, 2018	to : March 31, 2019

THIS ORDER REQUIRES COMPLIANCE WITH THE FOLLOWING REGULATIONS :

Regulation Number	Violation	Required Compliance Date
17	<p>17 Every licensee shall ensure that:</p> <p>(e) emergency evacuation procedures are practiced at least once a month for all children in attendance at the licensee's child care centre, and written records are kept indicating the date and time of each drill and the number of staff and children evacuated and are maintained on file for a period of 1 year.</p> <p>Under the guideline it is stated: "Plans for evacuating children should also include when children are asleep, as well as different times of the day."</p> <p>AND WHEREAS this order is being issued pursuant to section 18 of the Act, which states:</p>	
Act s.18	<p>18 Where the director</p> <p>(a) is satisfied that any facility described in a licence is not being operated and maintained in compliance with the requirements or standards prescribed in the regulations for that type of facility; or</p> <p>(b) the director believes that a facility described in a licence is being operated and maintained in a manner that is</p>	

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A/Director – Early Learning and Child Care:

Date: December 12, 2018

Ruth Nielsen for Michelle Stephens-Woods

To : Stars of Promise Inc.			
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Winnipeg, Manitoba		Postal Code : R2K4B8	
Licence No. : 96611	Dated : March 22, 2018	For the period from : April 1, 2018	to : March 31, 2019

THIS ORDER REQUIRES COMPLIANCE WITH THE FOLLOWING REGULATIONS :

Regulation Number	Violation	Required Compliance Date
8(1)	<p>hazardous to the health, safety or well-being of children receiving child care in the facility;</p> <p>the director may, by written order, require the person operating the facility to take such measures as shall be specified in the order, and within such time limits as may be specified in the order, to remedy the non-compliance or to remove the hazard, as the case may be and shall serve a copy of the order on the person operating the facility.</p> <p>AND WHEREAS the Director believes this Licensing Order is necessary to protect the health, safety or well-being of children receiving care at the Centre, the DIRECTOR HEREBY ORDERS THAT:</p> <p>(1) Children in attendance at the Centre are to be supervised at all times.</p>	<p>IMMEDIATELY</p>
5.2	<p>(2) The Centre must revise its current evacuation procedure to ensure Centre staff's responsibilities are clearly outlined; a copy of the revisions must be reviewed by the</p>	<p>January 4 , 2019</p>

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Phone Number :	204-795-6998

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A/Director – Early Learning and Child Care:

Date: December 12, 2018

Ruth Hubert for Michelle Stephen-Welino

To : Stars of Promise Inc.			
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Licence No. : 96611	Dated : March 22, 2018	For the period from : April 1, 2018	to : March 31, 2019

THIS ORDER REQUIRES COMPLIANCE WITH THE FOLLOWING REGULATIONS :

Regulation Number	Violation	Required Compliance Date
5.2	Centre's Board of Directors and then submitted to the Child Care Co-ordinator for the Director's approval. (3) Once the revised evacuation procedure has been approved, the Centre must conduct an in-depth training session with all Centre staff, including substitutes, to ensure all Centre staff are familiar with/and can implement the evacuation procedure.	January 18, 2019
8 (1.1)	(4) No outings or fieldtrips away from the Centre may occur until the evacuation procedure as noted in (2) has been submitted to the Child Care Co-ordinator and approved by the Director.	IMMEDIATELY
17	(5) Evacuation drills must be conducted during various portions of the day, including nap time, to ensure Centre staff are aware of all aspects of conducting an evacuation.	IMMEDIATELY

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A/Director – Early Learning and Child Care:

Date: December 12, 2018

Ruth Roberts for Michelle Stephenson

To :		Stars of Promise Inc.	
Centre/Home Name :		Stars of Promise Inc.	
Location :		114 – 1100 Concordia Avenue	Facility No.: 1024
		Winnipeg, Manitoba	Postal Code : R2K4B8
Licence No. : 96611	Dated : March 22, 2018	For the period from : April 1, 2018	to : March 31, 2019

THIS ORDER REQUIRES COMPLIANCE WITH THE FOLLOWING REGULATIONS :

Regulation Number	Violation	Required Compliance Date
Act s. 3(1)	(6) Evacuation drills must be conducted twice a month, at various times of the day, and recorded; the documentation must be submitted to the Child Care Co-ordinator until further notice.	IMMEDIATELY
	(7) An evacuation drill must be conducted with the Child Care Co-ordinator present; the Centre's evacuation procedures must be adhered to during this evacuation drill.	February 1, 2019
	(8) All parents with children currently enrolled must be informed by the Licensee of this Order.	IMMEDIATELY
<p>This Order must remain in a prominent place within the child care facility at all times and is not to be removed until authorized by the Director of Manitoba Early Learning and Child Care.</p> <p>This Order may be appealed to the SOCIAL SERVICES APPEAL BOARD within (30) days of receiving notice of the order</p> <p style="text-align: right;">page 6 of 6</p>		

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A/Director – Early Learning and Child Care:

Date: December 12, 2018

Ruth Herbert for Michelle Stephen-Wiers