**PART 3**

**RESOURCES**

**AND CAPABILITIES**

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EOC GROUP

EMERGENCY FAN-OUT

(see Part 2 – 1.5)

[insert instructions for fan-out notifications]

[insert fan-out diagram as needed]

EOC STAFF

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Position(s)** | **Contact Name** | **Home #** | **Business #** | **Mobile #** |
|  |  |  |  |  |
|  |  |  |  |  |
|  |  |  |  |  |

PROVINCIAL GOVERNMENT

### Manitoba Emergency Measures Organization (EMO)

**Regional Emergency Managers:**

Central: Glen Negrich 799-4152

Eastern: Jean Champagne 782-1279

Interlake: Shelley Napier 782-2769

Northern: Mark Francis 620-5515

Western: Barrett Nelson 867-0336

**Provincial:**

Headquarters: 945-4772

Duty Officer: 945-5555

**Capabilities:** Emergency management advice, on-site assistance to EOCs, coordination of Provincial resources, access to Federal resources, Emergency Mobile Command Centre

### Manitoba Agriculture, Food and Rural Initiatives (MAFRI)

**Regional:**

|  |  |  |
| --- | --- | --- |
| **Name (Contact/Office)** | **Phone Number(s)** | **Email Address(es)** |
|  |  |  |
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### Manitoba Conservation (CON)

**Regional:**

|  |  |  |
| --- | --- | --- |
| **Name (Contact/Office)** | **Phone Number(s)** | **Email Address(es)** |
|  |  |  |
|  |  |  |
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**Provincial:**

Forest Fire Report Line (24 Hours) Toll Free: 1-800-782-0076

Environmental Accident Reporting Line (24 Hours) 945-4888

**Capabilities:** Advice and assistance in forest fire operations, direct on-site response to environmental accidents and provide technical environmental advice, advice and assistance in waste disposal

### Manitoba Infrastructure and Transportation (MIT)

**Regional:**

|  |  |  |
| --- | --- | --- |
| **Name (Contact/Office)** | **Phone Number(s)** | **Email Address(es)** |
|  |  |  |
|  |  |  |
|  |  |  |

**Capabilities:** Assistance related to Provincial roads, bridges, airports, and water control structures; engineering and technical advice related to flood protection measures; motor carrier enforcement programs including road weight restrictions and special transportation permits

### Office of the Fire Commissioner (OFC)

**Regional:**

|  |  |  |
| --- | --- | --- |
| **Name (Contact/Office)** | **Phone Number(s)** | **Email Address(es)** |
|  |  |  |
|  |  |  |
|  |  |  |

**Capabilities:** On-site technical advice and/or assistance to municipal fire services; building/structure safety inspection services; provision of an Incident Commander when required by municipality; operation of Provincial Heavy Urban Search and Rescue (HUSAR), Ground Search & Rescue (GSAR), Hazardous Materials and CBRNE Teams

### Manitoba Water Stewardship (WSD)

**Regional:**

|  |  |  |
| --- | --- | --- |
| **Name (Contact/Office)** | **Phone Number(s)** | **Email Address(es)** |
|  |  |  |
|  |  |  |
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**Provincial:**

Flood Forecasting/Real Time Water Management: (204) 945-6698

Water Control System Management: (204) 945-6474

Water Quality Management: (204) 945-3991

**Capabilities:** Provide public information on flood forecasts, regulation of water control structures, and flood-related activities; deploy ice jam mitigation equipment; provide permission to cut provincial roads and create water diversions; conduct surface water protection monitoring and well protection programs

### Manitoba Hydro

**Regional:**

|  |  |  |
| --- | --- | --- |
| **Name (Contact/Office)** | **Phone Number(s)** | **Email Address(es)** |
|  |  |  |
|  |  |  |
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**Provincial:**

24/7 Electric/Natural Gas Emergencies / Power Outages Line: 1-888-624-9376

**Capabilities:** Advice and assistance regarding emergency electrical or natural gas service, restoration or interruption of electrical energy and natural gas, provision of temporary electrical or natural gas service for emergency operations; provision of heavy or specialized equipment (regional level)

### RCMP

**Regional:**

|  |  |  |
| --- | --- | --- |
| **Name (Contact/Office)** | **Phone Number(s)** | **Email Address(es)** |
|  |  |  |
|  |  |  |
|  |  |  |

**Capabilities:** Site security, coordination of evacuation, policing services, federal investigations

NON-GOVERNMENTAL ORGANIZATIONS (NGOS)

### Partners in Disaster

|  |  |
| --- | --- |
| **Name (Contact/Office)** | **Phone Number(s)** |
| Salvation Army | (204) 946-9402 |
| St. John Ambulance | (204) 784-7000 |
| Mennonite Disaster Service | (866) 261-1274 |
| Christian Reformed World Relief Committee | (905) 336-2920  (800) 730-3490 |
| Red Cross | (204) 982-7307 |

It is recommended that municipalities access the Partners in Disaster through EMO. Information about the services offered by these NGOs is available at <http://www.gov.mb.ca/emo/home/partners.pdf>.

REGIONAL FEDERAL GOVERNMENT CONTACTS

Example of regional federal government contacts:

Coast Guard, etc.

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **Federal Department** | **Capabilities** | **Contact Name** | **Location** | **Phone Number(s)** | **Email Address(es)** |
|  |  |  |  |  |  |
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MUNICIPAL EMPLOYEES

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **Position** | **Contact Name** | **Home #** | **Business #** | **Mobile #** | **Email** |
|  |  |  |  |  |  |
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ELECTED OFFICIALS

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **Position** | **Contact Name** | **Home #** | **Business #** | **Mobile #** | **Email** |
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REGIONAL COORDINATORS

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **Sub-Region** | **Contact Name** | **Home #** | **Business #** | **Mobile #** | **Email** |
|  |  |  |  |  |  |
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NEIGHBOURING COMMUNITIES

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **Community** | **Contact Name** | **Home #** | **Business #** | **Mobile #** | **Email** |
|  |  |  |  |  |  |
|  |  |  |  |  |  |
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EOC PHONE NUMBERS

|  |  |  |  |
| --- | --- | --- | --- |
| **Location** | **Non-Public (Y/N)** | **Phone Assigned To** | **Phone Number** |
|  |  |  |  |
|  |  |  |  |
|  |  |  |  |

EOC EMAIL ADDRESSES

|  |  |  |  |
| --- | --- | --- | --- |
| **Email Address** | **Non-Public (Y/N)** | **Purpose** | **Monitored By** |
|  |  |  |  |
|  |  |  |  |
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WEB PAGE

Emergency Information will be posted on the following web page(s):

|  |  |
| --- | --- |
| **Page Name/Description** | **Web Address** |
|  |  |
|  |  |
|  |  |

### Changing Web Page Content

[describe procedures for changing content on the web page(s)]

The following table indicates who should be contacted to make changes to the web page(s):

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Company or Municipal Position** | **Contact Name** | **Home #** | **Business #** | **Mobile #** |
|  |  |  |  |  |
|  |  |  |  |  |
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EMERGENCY POWER (BACK-UP)

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Location of Generator** | **Contact Name** | **Home #** | **Business #** | **Mobile #** |
|  |  |  |  |  |
|  |  |  |  |  |
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ANIMALS

**See 1.3.2 Manitoba Agriculture, Food and Rural Initiatives for Livestock.**

Examples of animal care:

Veterinarians, animal response groups, animal shelters, individual willing to take in animals, etc.

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **Business / Group Name** | **Contact Name** | **Position** | **Home #** | **Business #** | **Mobile #** |
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COMMUNICATIONS

RADIO FREQUENCIES

|  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- |
| **Agency** | **Channel** | **Radio Type** | **Location** | **Powered By** | **Monitored By** | **Rental (Y/N)** | **Frequency** |
|  |  |  |  |  |  |  |  |
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AMATEUR RADIO EMERGENCY SERVICE (ARES)

|  |  |  |  |
| --- | --- | --- | --- |
| **Contact Name** | **Home #** | **Business #** | **Mobile #** |
|  |  |  |  |
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Workstation(s) in EOC that have electricity and have access to antenna (requirement determined by ARES operator in advance of emergency):

|  |  |
| --- | --- |
| **Workstation Location** | **Instructions/Comments** |
|  |  |
|  |  |
|  |  |

MUNICIPAL RADIO RESOURCES

|  |  |  |
| --- | --- | --- |
| **Equipment** | **Number of Units** | **Department** |
|  |  |  |
|  |  |  |
|  |  |  |

RADIO SUPPLY COMPANIES

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Company** | **Contact Name** | **Home #** | **Business #** | **Mobile #** |
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RADIO FREQUENCIES / TALK GROUPS

[insert explanation/tables about radio frequencies/talk groups/etc.]

OTHER COMMUNICATION SYSTEMS

[insert explanation/tables about other communication systems, e.g. Fleetnet, VHFs, cell phones, etc.]

PHONE COMPANIES

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Company** | **Contact Name** | **Home #** | **Business #** | **Mobile #** |
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LOCAL INTERNET PROVIDERS

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Company** | **Contact Name** | **Home #** | **Business #** | **Mobile #** |
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PUBLIC WORKS

UTILITIES

The following utility types are given as examples.

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **Utility Type** | **Company** | **Contact Name** | **Home #** | **Business #** | **Mobile #** |
| Hydro | Manitoba Hydro |  |  |  |  |
| Natural Gas | Manitoba Hydro |  |  |  |  |
| Telephone | MTS |  |  |  |  |
| Sewage Disposal |  |  |  |  |  |
| Garbage Disposal |  |  |  |  |  |
| Water (Bottled) |  |  |  |  |  |
|  |  |  |  |  |  |

SUPPLIES

Examples of supplies:

Building materials, heavy equipment, barricades, tool rentals, generators, pumps, sandbags, sandbagging machines, bulk fuel, towing companies, portable toilets, etc.

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **Supply Type** | **Company** | **Contact Name** | **Home #** | **Business #** | **Mobile #** |
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EMERGENCY SOCIAL SERVICES

MEDICAL CONTACTS

Examples of medical contacts:

EMS, Hospitals, Clinics, Doctors, Personal Care Homes, Dentists, Pharmacies, Regional Health Authorities, etc.

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **Facility** | **Contact Name** | **Position** | **Home #** | **Business #** | **Mobile #** |
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ACCOMMODATIONS

Examples of accommodations:

Hotels, motels, bed and breakfasts, arenas, lodges, halls, campgrounds, trailer parks, etc.

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **Accommodation Type** | **Contact Name** | **Position** | **Home #** | **Business #** | **Mobile #** |
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FOOD

Examples of food:

Grocery stores, convenience stores, restaurants, big box stores, caterers, community groups, etc.

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **Business Name** | **Contact Name** | **Position** | **Home #** | **Business #** | **Mobile #** |
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PERSONAL SUPPLIES

Examples of personal supplies:

Clothing stores, drug stores, big box stores, etc.

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **Business Name** | **Contact Name** | **Position** | **Home #** | **Business #** | **Mobile #** |
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COMMUNITY GROUPS

Examples of community groups:

Rotary Club, Lions Club, Legion, church groups, service clubs, etc.

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **Community Group** | **Contact Name** | **Position** | **Home #** | **Business #** | **Mobile #** |
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PUBLIC INFORMATION

For information on web pages, see EOC Group contact lists.

TELEVISION

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Media Outlet** | **Contact Name** | **Phone Number(s)** | **Fax Number(s)** | **Email Address(es)** |
|  |  |  |  |  |
|  |  |  |  |  |
|  |  |  |  |  |

RADIO

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Media Outlet** | **Contact Name** | **Phone Number(s)** | **Fax Number(s)** | **Email Address(es)** |
|  |  |  |  |  |
|  |  |  |  |  |
|  |  |  |  |  |

PRINT

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Media Outlet** | **Contact Name** | **Phone Number(s)** | **Fax Number(s)** | **Email Address(es)** |
|  |  |  |  |  |
|  |  |  |  |  |
|  |  |  |  |  |

TRANSPORTATION

GROUND

Examples of ground transportation:

Rail, buses (commercial, school, private), hauling companies, taxis, rental companies, etc.

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **Transportation Type** | **Business Name** | **Contact Name** | **Home #** | **Business #** | **Mobile #** |
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AIR

Examples of air transportation:

Commercial, private, etc.

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **Transportation Type** | **Business Name** | **Contact Name** | **Home #** | **Business #** | **Mobile #** |
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AIRPORTS / LANDING STRIPS

Examples of description / capabilities:

Types of strips (water, grass, paved, gravel), length, restrictions (regulations), etc.

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| **Description / Capabilities** | **Location** | **Business Name** | **Contact Name** | **Home #** | **Business #** | **Mobile #** |
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Other

Examples of other transportation types:

Boats, Snowmobiles, high-tracks / excavators, bombardiers, hydrofoils, barges, etc.

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **Transportation Type** | **Business Name** | **Contact Name** | **Home #** | **Business #** | **Mobile #** |
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GENERAL

General contact list suggestions:

Schools

Daycares