IN THE MATTER OF: The Law Enforcement Review Act
Complaint No. 2010/24

Mr. M. Walker, BETWEEN: for the Complainant G. V. H Complainant, ) Mr. P. McKenna, for the Respondents ) - and -Mr. D. Johnston, for the Commissioner CONSTABLE S. ) D. CONSTABLE J S Judgment delivered September 21, 2011 Respondents. )

1 GARFINKEL, P.J. (Orally)

I am in a position this morning to be able to give my decision. I am hesitant in doing so because it may not be as clearly expressed as I would have liked, but I think it is important to answer the issues that have been raised rather than have this hanging over for some time into the future.

I want to thank counsel, all three of you, for providing information at the first hearing and at this hearing, which really helped me clarify my thinking. I found the briefs very helpful, and I thank you all for submitting them.

I do think that I have the jurisdiction to make the orders. This is shown to me by the purposes of this legislation and by the authorities cited to me by counsel in their briefs. The legislation, in my view, is to be given a broad interpretation to accomplish the purposes of the

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- 1 legislation, and therefore I do feel I have the authority to
- 2 make an order.
- 3 As I understand it, the main complaint by the
- 4 applicant was the conduct of the police officers when she
- 5 was in the interview room. She complained of the manner in
- 6 which she was spoken to and the words that were used when
- 7 talking to her. I do not find that that issue had been
- 8 addressed by the Commissioner. I do not find that the
- 9 investigator addressed that issue to the officers.
- The investigator took the position, as he said at
- 11 page 24 of the file, that the main complaint was that the
- 12 officers told her that they could put her in jail, and from
- 13 her perspective, either lock her up or let her go, but the
- 14 sitting for over two hours was too much.
- The Commissioner addressed the time but not the
- 16 verbal issue of the manner she was spoken to. Did the
- 17 officer say I can put you in jail, or you will go to jail?
- 18 Did the officer call her a thief? Did the officer say those
- 19 things and in the manner that the applicant complained of?
- 20 That was not addressed, and in my view, in that regard, the
- 21 Commissioner did not address the complaint.
- Now, I am not saying how far the Commissioner has
- 23 to go in addressing the complaint. I do not think he has to
- 24 investigate the courses at the police academy to see if
- 25 officers are trained to speak aggressively to suspects. I
- 26 am not suggesting that at all and I do not want anybody to
- 27 misunderstand what I am saying.
- This is, in my view, a very narrow issue. The
- 29 complainant alleged and complained of certain conduct by one
- 30 particular officer in an interview room. She requested to
- 31 look at the video. She was told this is not a situation
- 32 where a video is made, and I am not saying anything about
- 33 that. There was no video. Absent a video, how does the
- 34 Commissioner conduct an investigation about the words spoken

- 1 and the manner in which they were spoken? Presumably,
- 2 talking to the people involved, the complainant and the two
- 3 officers.
- In my opinion, a proper conclusion could not have
- 5 been drawn by the Commissioner because the issue was
- 6 misunderstood by him, and that is understandable. The
- 7 letter of complaint from the complainant specified a number
- 8 of issues, and some of them were physical injuries, and it
- 9 seems to me that concern would have been had with respect to
- 10 the physical injuries, and it was, because the investigator
- 11 asked her if she sought medical treatment and an answer was
- 12 given.
- It seems to me, also, that once it became known
- 14 that the applicant had this medical issue and was seeing a
- 15 psychiatrist, perhaps the applicant should have been spoken
- 16 to in more detail about what kind of emotional impact the
- 17 language used and the manner in which the language was
- 18 spoken to the applicant could have been addressed.
- 19 So my ruling is, in my opinion, that the
- 20 Commissioner misunderstood the complaint and did not conduct
- 21 a proper investigation of that complaint. Therefore, on the
- 22 basis of correctness, I would say that the conclusion is
- 23 incorrect because it did not address the issue raised, and I
- 24 would refer the matter back to the Commissioner for a
- 25 proper investigation of the complaint.
- Now, Mr. McKenna, let me ask you, is a formal
- 27 order taken out in this regard or is my oral order
- 28 sufficient?
- MR. MCKENNA: In many cases, it's been sufficient.
- 30 Most recently, it's been followed up with a letter, and --
- THE JUDGE: From me?
- MR. MCKENNA: Yes, from the judge. Most recently,
- 33 in the last three or four, I would say that -- or two or
- 34 three, there have been a couple, a letter, and, and it

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- 1 specifically -- also specifically states in the letter that
- 2 the Commissioner is, is then free to make whatever ruling he
- 3 sees fit under section 13 after having done that.
- 4 THE JUDGE: That is right. I have not gone that
- 5 far.
- 6 MR. MCKENNA: Right.
- 7 THE JUDGE: All I -- given the fact that everybody
- 8 is nodding in the affirmative, I am not going to send that
- 9 letter requested by Mr. -- do you want the letter?
- 10 THE COMMISSIONER: No, Your Honour. I --
- 11 THE JUDGE: Thank you.
- 12 THE COMMISSIONER: I hear you very clearly. We'll
- 13 do exactly what you ask.
- 14 THE JUDGE: Okay. Given the fact that the
- 15 Commissioner has spoken on his own behalf, I am not sending
- 16 out a letter.
- 17 You have my ruling. If you need clarification of
- 18 the ruling, consult the transcript. Thank you very much.
- 19