

4.0 Carrier Profiles

The Manitoba government monitors the on-road safety performance of motor carriers and operators of regulated vehicles using a carrier's Carrier Profile. Carrier Profile is overseen by Permits & Approvals of Manitoba Infrastructure.

Carrier Profile is described in [National Safety Code Standard 7](#). Manitoba assigns a safety rating to all motor carriers and operators of regulated vehicles with registered National Safety Code (NSC) vehicles (Manitoba Public Insurance issues an NSC number when a NSC vehicle is registered).

Carrier Profile tracks all roadside events (convictions, inspections, and accidents) that happen in Canada. The information on the carrier profile covers the most recent 24-month period and the carrier's performance thresholds are used to determine the carrier's safety risk.

Carrier Performance Thresholds*	Level of Intervention	Action Required
0-40%	Acceptable	No action required
41-64%	Intervention Level 1	First performance review letter sent
65-84%	Intervention Level 2	Second performance review letter sent
85%+	Intervention Level 3	Facility audit, safety plan interview and monitoring
	Administrative Intervention	Cancellation of SFC and vehicle registration and/or implement measures to limit fleet size

* *Carrier Performance Thresholds (also known as performance ratings) are best understood as levels at which actions are taken by Road Safety, based on an operator's recent safety history. They are determined by comparing convictions, inspections and at-fault accidents against other operators with the same average fleet size.*

Safety Ratings

Manitoba assigns a safety rating to all operators of regulated vehicles with registered National Safety Code vehicles. The safety rating is based on the operator's facility audit results and its performance thresholds (see section 5.0 Facility Audits and Investigations for more information). All operators start with a rating of Satisfactory Unaudited. There are four safety ratings:

- **Satisfactory Unaudited** – assigned to all new operators of regulated vehicles with registered NSC vehicles. An operator may remain in this category indefinitely
- **Satisfactory** – assigned when an operator passes a facility audit and the carrier's performance ratings are less than 85 per cent at the time the audit is completed
- **Conditional** – assigned when an operator passes/fails a facility audit AND the operator's performance rating is greater than 85 per cent at the time the audit is completed

- **Unsatisfactory** – assigned when an operator’s performance has deteriorated to the point where Road Safety deems the operator an unacceptable safety risk. An operator rated as Unsatisfactory will have their registrations suspended, and are prohibited from operating regulated vehicles in Manitoba.

Confidentiality of the Carrier Profile

The information in a carrier profile is not released to or discussed with anyone, except the identified motor carrier, the motor carrier’s agent (once a signed letter of release is submitted to Permits & Approvals), a police agency, a requesting province and the courts.

Public Access to Your Carrier Profile: C-SNAP (Carrier Snapshot)

The carrier Snapshot (C-SNAP) website provides free public access to safety rating information on carriers that are base plated in Manitoba. C-SNAP provides general carrier information such as a carrier’s National Safety Code number, Safety Fitness Certificate information and USDOT numbers; fleet size, insurance coverage; CVSA inspection results and safety fitness rating. It does not provide any of the confidential details regarding roadside events.

The C-SNAP website is https://www.gov.mb.ca/mit/mcd/safety_monitoring/cps/snapshot.html

Access to your Carrier Profile

To access your carrier profile, please contact the Profile Analyst at 204-945-5897 to obtain your password. Once information is verified, a password will be issued and saved to your file. This same password is used to renew your Safety Fitness Certificate online. If our office is unable to confirm details, then a written/signed request for a password on official letterhead, would need to be either faxed (204) 948-2078 or emailed to our office at SFC@gov.mb.ca

Your carrier profile may be viewed at https://www.gov.mb.ca/mit/mcd/safety_monitoring/cps/index.html

Your Carrier Profile Report gives you an opportunity to verify that all roadside events for your NSC number are accurate. It is also an excellent management tool that gives you a comprehensive picture of the on-road performance of your drivers and vehicles.

The Carrier Profile Report is made up of six parts:

- Part 1 – General Carrier Information
- Part 2 – Carrier Convictions
- Part 3 – Carrier Convictions by Category
- Part 4 – CVSA Inspections
- Part 5 – CVSA Inspections by Category
- Part 6 – Carrier Accidents

Visit the Carrier Profile website at the above URL to **login to the Carrier Profile System.**

Part 1 - General Carrier Information

This part of the Carrier Profile includes basic information about the carrier, such as name, address, phone and fax numbers, nature of the operation, insurance information, fleet size, etc. It also includes the carrier's SFC number, IRP number and, if applicable, United States DOT number.

Manitoba Infrastructure		Motor Carrier Safety		Unit C - 1695 Sargent Avenue Winnipeg, MB R3H 0C4 CANADA									
Carrier Profile Summary													
<small>Notice: This profile contains information submitted by participating jurisdictions. It is distributed in the interest of information exchange. Manitoba Infrastructure and Transportation assumes no liability for the contents or use thereof.</small>													
Carrier Name: Sample Carrier - Fleet Size 28 Operating as: Fleet Size 28 Address: 999 WINNIPEG AVE City/Province: WINNIPEG MB Postal Code: R3J 3S9 Phone: (204)555-5555 Fax: (204)555-5555 Carrier Use: Carrier Class: For Hire Regulated As: Intra-Provincial Organization Type: Corporation			NSC #: MB1500003 Safety Certificate #: MB15-12324 Valid Until: 31/Dec/2015 IRP #: MB99999 US DOT #: 909090 MC #: 808080 Inspection Shop: No Dangerous Goods: No School Bus Operator: No Current MB Fleet: 28 Average MB Fleet: 28										
Operates In Canada(Outside Manitoba): No			Manitoba: Yes USA: Yes Mexico: No										
Safety Rating CONDITIONAL		Performance Rating											
CVSA Inspection Information		Inspection Threshold 48.92% Accident Threshold 68.91% Conviction Threshold 71.40% Overall Threshold 92.76%											
<table border="1"> <thead> <tr> <th>Result</th> <th>Count</th> </tr> </thead> <tbody> <tr> <td>Pass</td> <td>0</td> </tr> <tr> <td>Fail</td> <td>0</td> </tr> <tr> <td>OOS</td> <td>12</td> </tr> </tbody> </table>		Result	Count	Pass	0	Fail	0	OOS	12	0-40% Acceptable 41-64% Minor Attention Required 65-84% Major Attention Required 85%+ Departmental Intervention			
Result	Count												
Pass	0												
Fail	0												
OOS	12												
Insurance Information (if applicable)													
<table border="1"> <thead> <tr> <th>Type</th> <th>Insurance Company</th> <th>Limit</th> </tr> </thead> <tbody> <tr> <td colspan="3"> </td> </tr> </tbody> </table>						Type	Insurance Company	Limit					
Type	Insurance Company	Limit											

Part 2 - Carrier Convictions

Any convictions against the operator or its drivers occurring anywhere in Canada are recorded on the Carrier Profile. These may include moving violations, violations relating to load securement, hours of service and any other violations of The Highway Traffic Act. The convictions are listed in reverse chronological order, and they show the date and jurisdiction where the incident occurred, and the vehicle and driver involved.

Points are assigned for each conviction depending on its seriousness in accordance with the Canadian Council of Motor Transport Administrators (CCMTA) Conviction Equivalency Table. Some examples are:

- defective equipment on vehicle - 3 points
- failure to maintain and update daily log - 2 points
- driving with a suspended license - 3 points
- operation while impaired - 5 points


Generic Code Description	Section	Ticket Number	Viol. Juris.	Violation Date	Plate Number	Weight	Acc. Inv.	Driver Licence #	Licence Juris.
1. FAIL TO OBEY TRAFFIC CONTROL DEVICE	HTA 85 RL	SAMPLE31	MB	19/Feb/2015	ZZZ001	3	N	DOE**JH3 02C1	MB
FAIL TO OBEY TRAFFIC CONTROL DEVICE	HTA 85 RL	SAMPLE32	MB	18/Feb/2015	ZZZ001	3	N	DOE**JH3 02C1	5. MB
2. FAIL TO OBEY TRAFFIC CONTROL DEVICE	HTA 85 RL	SAMPLE33	MB	17/Feb/2015	ZZZ001	3	N	DOE**JH3 02C1	MB
FAIL TO OBEY TRAFFIC CONTROL DEVICE	HTA 85 RL	SAMPLE34	MB	16/Feb/2015	ZZZ001	3	N	DOE**JH3 02C1	6. MB
3. FAIL TO OBEY TRAFFIC CONTROL DEVICE	HTA 85 RL	SAMPLE35	MB	15/Feb/2015	ZZZ001	3	N	DOE**JH3 02C1	MB
FAIL TO OBEY TRAFFIC CONTROL DEVICE	HTA 85 RL	SAMPLE36	MB	14/Feb/2015	ZZZ001	3	N	DOE**JH3 02C1	7. MB
4. FAIL TO OBEY TRAFFIC CONTROL DEVICE	HTA 85 RL	SAMPLE37	MB	13/Feb/2015	ZZZ001	3	N	DOE**JH3 02C1	MB
FAIL TO OBEY TRAFFIC CONTROL DEVICE	HTA 85 RL	SAMPLE38	MB	12/Feb/2015	ZZZ001	3	N	DOE**JH3 02C1	8. MB
FAIL TO OBEY TRAFFIC CONTROL DEVICE	HTA 85 RL	SAMPLE39	MB	11/Feb/2015	ZZZ001	3	N	DOE**JH3 02C1	MB
FAIL TO OBEY TRAFFIC CONTROL DEVICE	HTA 85 RL	SAMPLE310	MB	10/Feb/2015	ZZZ001	3	N	DOE**JH3 02C1	9. MB
FAIL TO OBEY TRAFFIC CONTROL DEVICE	HTA 85 RL	SAMPLE311	MB	9/Feb/2015	ZZZ001	3	N	DOE**JH3 02C1	MB
FAIL TO OBEY TRAFFIC CONTROL DEVICE	HTA 85 RL	SAMPLE312	MB	8/Feb/2015	ZZZ001	3	N	DOE**JH3 02C1	10. MB
						36			

Footnotes

1. A short summary of the conviction.
2. The jurisdiction where the violation occurred.
3. The ticket number.
4. The section of the HTA or other regulation in which the driver/operator was in violation.
5. The driver license number of the individual that was driving at the time of the violation.
6. How many points are going on the carrier profile as a result of the conviction.
7. The date on which the violation took place.
8. The jurisdiction in which the driver was licensed.
9. The license plate number of the vehicle that was either ticketed or carrying the driver that was ticketed.
10. Describes whether there was an investigation.

Part 3 - Carrier Convictions by Category

This part uses the same convictions as above, but they are organized by category (ex: driving, hours of service, equipment, cargo securement) rather than by date.

Carrier Convictions by Offence Category					
Generic Code	Description	# of Convictions	Weight	Weighted Count	Percentage
1	DRIVERS LIABILITY	DRIVER'S LIABILITY			
	VIOLATION INVOLVING THE USE OF A SEAT BELT; ALLOWING MORE PASSENGERS THAN SEAT BELTS AVAILABLE	1	2	2.00	100%
	Totals for DRIVERS LIABILITY	1	2		
	Percent of Totals	1%	2%		
	DRIVING	DRIVING			
2	DISOBEY AMBER LIGHT	1	3	3.00	5%
	DRIVING AT SPEED GREATER THAN IS REASONABLE AND PRUDENT; SPEED TOO FAST FOR CONDITIONS	1	2	2.00	3%
	DRIVING WITHOUT DUE CARE AND/OR DRIVING WITHOUT REASONABLE CONSIDERATION FOR OTHERS USING ROADWAY	2	3	6.00	9%
	EXCEED 60 KM/HOUR WHEN PASSING HIGHWAY WORKER	4	2	8.00	13%
3	EXCEEDING POSTED SPEED LIMIT	4	1	4.00	6%
	FAIL TO OBEY TRAFFIC CONTROL DEVICE	6	3	18.00	26%
	FOLLOWING VEHICLE TOO CLOSELY	1	3	3.00	5%
	IMPROPER LANE OR LOCATION	1	2	2.00	3%
	IMPROPER, DANGEROUS OR ILLEGAL TURN; CROSSING A MEDIAN STRIP OR SEPARATION	2	2	4.00	6%
	SPEEDING 1-10 KM/HOUR OVER POSTED LIMIT	1	1	1.00	2%
	SPEEDING 11-20 KM/HOUR OVER POSTED LIMIT	3	1	3.00	5%
	SPEEDING 21-30 KM/HOUR OVER POSTED LIMIT	3	2	6.00	9%
	SPEEDING 31-40 KM/HOUR OVER POSTED LIMIT	1	0	0.00	0%
	SPEEDING 31-40 KM/HOUR OVER POSTED LIMIT	1	3	3.00	5%
	USING HAND-OPERATED ELECTRONIC DEVICE WHILE DRIVING	1	1	1.00	2%
4	Totals for DRIVING	32	64		
	Percent of Totals	48%	51%		

Footnotes

1. Category in which convictions are grouped.
2. Description of each conviction that is common to all jurisdictions. All jurisdictions use common descriptions for all convictions.
3. Points from 1-5 are assigned to each type of offence depending on severity. Not the same as the demerit points on an individual's driver license.
4. Total number of convictions and weighted points within each category.
5. The total of each particular conviction accumulated by all the carrier's drivers over the past 24 months.
6. Number of convictions multiplied by the weight of each offence.
7. Percentage of each conviction within that category, with the total in each category being 100 per cent. Used to calculate Performance Threshold.
8. Percentage of total convictions represented by that category. Cumulative total across all categories is 100 per cent.

Part 4 - CVSA Inspections

Commercial Vehicle Safety Alliance (CVSA) inspections may be conducted anywhere in Canada, the United States and Mexico. All carriers and their drivers are subject to inspections. Inspection results from Canada are recorded on the Carrier Profile.

CVSA Inspections are assigned points as follows:

- pass - 0 points
- fail - 0 points
- out of service - 3 points

Report #	Level	Prov. State	Inspection Location	Inspection Date	Power Unit Plate	Driver Name	Weight Result
1 MBTEST301	1	MB	Somewhere	19/Feb/2015	222001	DOE, JOHN H	3 003
MBTEST302	1	MB	Somewhere	18/Feb/2015	222001	DOE, JOHN H	3 003
MBTEST303	1	MB	Somewhere	17/Feb/2015	222001	DOE, JOHN H	3 003
2 MBTEST304	1	MB	Somewhere	16/Feb/2015	222001	DOE, JOHN H	3 003
MBTEST305	1	MB	Somewhere	15/Feb/2015	222001	DOE, JOHN H	3 003
MBTEST306	1	MB	Somewhere	14/Feb/2015	222001	DOE, JOHN H	3 003
MBTEST307	1	MB	Somewhere	13/Feb/2015	222001	DOE, JOHN H	3 003
3 MBTEST308	1	MB	Somewhere	12/Feb/2015	222001	DOE, JOHN H	3 003
MBTEST309	1	MB	Somewhere	11/Feb/2015	222001	DOE, JOHN H	3 003
MBTEST310	1	MB	Somewhere	10/Feb/2015	222001	DOE, JOHN H	3 003
MBTEST311	1	MB	Somewhere	9/Feb/2015	222001	DOE, JOHN H	3 003
4 MBTEST312	1	MB	Somewhere	8/Feb/2015	222001	DOE, JOHN H	3 003
							36

Footnotes

1. CVSA report number.
2. Level of inspection; can be a Level 1 (full), Level 2 (walkaround/driver and truck/trailer), Level 3 (driver only) Level 4 (equipment specific) or Level 5 (facility or site inspection, driver and truck/trailer).
3. Jurisdiction in which the inspection took place.
4. License plate number of the truck or truck tractor inspected.
5. How many points were attributed to the carrier profile as a result of the inspection findings. Pass = 0, Fail = 0. Out of Service (oos) = 3.
6. When the inspection took place.
7. The name of the driver that was driving the vehicle at the time of inspection.
8. Jurisdiction in which the inspection occurred.

Part 5 - CVSA Inspections by Category

This part organizes all the CVSA inspection results into specific categories (ex: driving, brake, lights, exhaust and suspension).

Carrier CVSA Inspection Defects by Category		Manitoba Infrastructure	
	Defect Description	Count	
1	BRAKES		
	AUDIBLE AIR LEAK, PUSH ROD	15	
	CHAMBERS, RESERVOIR, COMPRESSOR	64	
	FLUID LEAKAGE, LOW LEVEL, LOW PEDAL, WARNING LIGHT	1	
	HOSE, LINES, COUPLING, VALVES	2	
	LINING, DRUMS, DISCS	1	
	SLACK ADJUSTER, CAM SHAFT	1	
	Total for Category:	84	
	COUPLING DEVICES		
	FIFTH WHEEL ASSEMBLY - UPPER / LOWER CRACKS	1	3
	Total for Category:	1	
	DANGEROUS GOODS		
	DANGEROUS GOODS	1	
	Total for Category:	1	
	EMERGENCY EXITS / ELECTRICAL (BUSES)		
	EMERGENCY EXITS	1	
	Total for Category:	1	
	EXHAUST		
	LEAK, LOCATION	1	
	Total for Category:	1	
2	FRAME		
	CROSS MEMBER-BROKEN, SAGGING	1	
	Total for Category:	1	
	LIGHTING EQUIPMENT		
	HEADLAMPS, TAIL LIGHTS, SIGNAL, BRAKE	47	
	PROJECTING LOAD LAMPS, CLEARANCE	2	
	Total for Category:	49	4
	LOAD SECUREMENT		
	SPARE TIRE, DEFECTIVE TIE-DOWNS	66	
	Total for Category:	66	
	STEERING MECHANISM		
	STEERING WHEEL, COLUMN, GEAR BOX	4	
	Total for Category:	4	
	SUSPENSION		
	AXLE PARTS - CRACKED, LOOSE, BROKEN, MISSING	7	
	Total for Category:	7	
	TIRES		
	WORN, CUT, FLAT, MIXED, CRACKED, UNDER-SIZED, INFLATED	29	
	Total for Category:	29	

Footnotes

1. One of 14 CVSA Inspection categories in which critical defects are grouped.
2. Breakdown of defects within each of the 14 categories.
3. Cumulative total of each defect during all CVSA inspections for that carrier over the past 24 months.
4. Cumulative total of all defects within each category accumulated during all CVSA inspections for that carrier over the past 24 months.

Part 6 - Carrier Accidents

Collisions that involve any of the following, must be reported to the Police/RCMP:

- fatality
- hospitalization because of injury
- involving unlicensed driver or unregistered vehicle
- an unidentified vehicle (hit and run)
- you failed to get the other driver's particulars
- you suspect the other driver was under the influence of alcohol or drugs

Records of all reportable accidents are maintained in the Carrier Profile. However, points are only assigned when the driver of the vehicle is found at fault.

Points for at-fault accidents are assessed as follows:

- property damage - 2 points
- injury - 4 points
- fatality - 6 points

These points are not the same as those assessed by Manitoba Public Insurance.

Note: U.S. roadside events do not count towards a carrier's performance threshold on the carrier profile. However, an Auditor may examine U.S. roadside incidents during a Facility Audit when determining the overall risk of a Manitoba carrier.

Carrier Accidents

Case #	Plate #	Accident Date	Accident Severity	Accident Jurisdiction	# of Injured	# of Fatalities	Weight	Driver Licence #	
Identification Number	401631501065	ZZZ001	6/JAN/2015	PROPERTY	QC	0	0	0	DOE**JH302C1
	214448426125	ZZZ001	13/AUG/2017	PROPERTY	AB	0	0	0	DOE**JH302C1
	NYS1937591	ZZZ001	23/JUL/2018		NY	0	0	0	DOE**JH302C1
Plate Number of the Commercial Vehicle Power Unit (truck or truck tractor) involved.	334400	ZZZ001	8/FEB/2016	PROPERTY	MB	0	0	0	DOE**JH302C1
	20145896223	ZZZ001	17/SEP/2019	PROPERTY	AB	0	0	0	DOE**JH302C1
	259700	ZZZ001	6/JAN/2015	PROPERTY	MB	0	0	2	DOE**JH302C1
	30472104	ZZZ001	31/DEC/2017	PROPERTY	ON	0	0	0	DOE**JH302C1
	879554	ZZZ001	31/DEC/2017	PROPERTY	MB	0	0	2	DOE**JH302C1
Date in which accident occurred	2018972	ZZZ001	8/FEB/2016	PROPERTY	ON	0	0	0	DOE**JH302C1
	299371	ZZZ001	23/JUL/2018	PROPERTY	MB	0	0	0	DOE**JH302C1
	40122216	ZZZ001	13/AUG/2017	PROPERTY	ON	0	0	0	DOE**JH302C1
	MI000892225	ZZZ001	6/JAN/2015		MI	0	0	0	DOE**JH302C1
	487599821336	ZZZ001	31/DEC/2017	PROPERTY	QC	0	0	0	DOE**JH302C1
Property (least severe), injury or fatality (most severe)	MN014895541	ZZZ001	13/AUG/2017	INJURY	MN	0	0	0	DOE**JH302C1
	1810905.7	ZZZ001	10/JUN/2016	PROPERTY	SK	0	0	0	DOE**JH302C1
	321654	ZZZ001	6/JAN/2015	PROPERTY	MB	0	0	0	DOE**JH302C1
	20187778965	ZZZ001	17/SEP/2019	PROPERTY	AB	0	0	2	DOE**JH302C1
	R4444924701	ZZZ001	31/DEC/2017	PROPERTY	BC	0	0	0	DOE**JH302C1
Jurisdiction in which the accident occurred	896325	ZZZ001	13/AUG/2017	PROPERTY	MB	0	0	0	DOE**JH302C1
	88963474257	ZZZ001	10/JUN/2016	PROPERTY	QC	0	0	0	DOE**JH302C1
	985732745	ZZZ001	8/FEB/2016	PROPERTY	NS	0	0	0	DOE**JH302C1
	789965241	ZZZ001	10/JUN/2016	PROPERTY	ON	0	0	4	DOE**JH302C1
	998745	ZZZ001	23/JUL/2018	PROPERTY	MB	1	0	0	DOE**JH302C1
	2555518	ZZZ001	17/SEP/2019	INJURY	AB	0	0	2	DOE**JH302C1
	2555519	ZZZ001	6/JAN/2015	INJURY	AB	0	0	0	DOE**JH302C1
	114526	ZZZ001	10/JUN/2016	INJURY	MB	0	0	0	DOE**JH302C1
	20122236585	ZZZ001	13/AUG/2017	PROPERTY	AB	0	0	0	DOE**JH302C1
	887442698	ZZZ001	23/JUL/2018	PROPERTY	ON	0	0	0	DOE**JH302C1
	488999574336	ZZZ001	8/FEB/2016	PROPERTY	QC	0	0	0	DOE**JH302C1

Driver Licence Number of Commercial Vehicle Driver involved.

Points are assigned if the accident was the fault of the commercial vehicle driver; property damage (2 pts), injury (4 pts), fatality (6 pts). Not the same as demerit points on an individual's driver licence.

Total fatalities in all of the vehicles involved

Total injuries in all of the vehicles involved

Driver Licence
Number of
Commercial Vehicle
Driver Involved.

Points are assigned if
the accident was the
fault of the commercial
vehicle driver; property
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Total fatalities in all of
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